



# Border Embroideries

This is information we have been asked to send to families (customers) to give you an update on where they are as a business during these unprecedented times. Following advice from the government, they are currently closed and have been since the 25<sup>th</sup> of March. Whilst closed they are closely following Government updates and putting measures in place to allow them to reopen as soon as possible.

## Online & Retail Stores

From the 18<sup>th</sup> May they plan to start producing and shipping online orders again. The first couple of weeks they will be playing catch up with March/April/May orders. In June we plan to be shipping orders as normal\*.

Regarding their retail stores, things are a bit more uncertain. They are hopeful that stores will reopen in June, but cannot be sure. Therefore, they have taken the appropriate steps to make sure all parents be able to purchase their school uniform over the summer, by adding all their shop schools & embroidered products to their website, alongside the existing plain items, so that parents have access to purchase their school uniform all summer\*.

**\*Please note - To guarantee back-to-school delivery, online orders must be placed by Monday 20<sup>th</sup> July**

Again, they will keep a close eye on Government announcements and will keep you updated as they know more on the stores opening.

This has been a challenging time for us all and we would like to personally thank all of our customers for their patience and understanding and wish you all the best for the summer ahead.

**Billy Smillie and Family**  
**Managing Director**